<table>
<thead>
<tr>
<th>No</th>
<th>Group Company</th>
<th>Issues</th>
<th>Relationship</th>
<th>Action taken by IFFCO and Agreed Action Plan</th>
<th>Reported By</th>
<th>Status</th>
</tr>
</thead>
</table>
| 1. | PT. Synergy Oil Nusantara (PT.SON) | Allegation on leakage risks in refinery of PT. SON (a JV between IFFCO, Lembaga Tabung Haji and Felda) that was associated with processing of palm oil from TH Plantations (THP) - subsidiary of Lembaga Tabung Haji, PT. Austindo Nusantara Jaya (ANJ) and PT. Sawit Sumbermas Sarana (SSMS) who were alleged of peat and forest clearing. | Subsidiary of IFFCO Group        | Mar-18: IFFCO took over PT. SON from Lembaga Tabung Haji and Felda. IFFCO has since fully managed PT. SON by its own. Since 2016, PT.SON has stopped purchase from THP  
Jun-18: PT. SON put on hold sourcing from ANJ and SSMS | Chain Reaction Research (CRR), April 2018                                                                                                                                         | Closed                              |
| 2. | Austindo Nusantara Jaya Agri (ANJ) | Allegation of forest clearing by Austindo Nusantara Jaya Agri (ANJ), in Sorong, West Papua, Indonesia.                                                                                                                                                                                                                                                                           | Direct supplier to PT. Synergy Oil Nusantara (PT.SON) | Dec-19: ANJ is formalizing the commitment to work on HCS recovery plan as part of the Sustainable Conservation Landscape Approach. Timeline for completion is Jan-20  
Jul-19: Action plan as part of re-entry protocol has been agreed:  
- Ensure moratorium intact and new development to comply with HCV and HCS approach. ANJ has shared its internal memo on the moratorium  
- Formally integrate NDPE into its sustainability policy  
- Embrace sustainable landscape approach and commitment to conserve significant area of forest and to share the initial concept within 6 (six) months period  
- Continue to implement good agricultural practices and its excellence in oil palm development, including but not limited on waste management, biodiversity preservation, traceability, and inclusion of smallholders in all of its concessions | Greenomics (July 2014),  
Chain Reaction Research (April 2018), Mighty Earth Report 3, 4,6,8 and 10                                                                                                          | Monitoring                         |
3. PT. Sawit Sumbermas Sarana (SSMS) | Allegation of forest clearing by PT. Sawit Mandiri Lestari and peat clearing by PT. Borneo Sawit Gemilang | Direct supplier to PT. Synergy Oil Nusantara (PT.SON) | Jul-19: Discussion with SSMS and understood that:
- SSMS has published NDPE policy in Sep-2017
- SSMS has done verification on the allegation of the peat clearance and confirmed the area cleared was not peat (https://ssms.co.id/en/media/detail/update-on-plasma-plantation-development-by-bsg)
- SSMS has sold PT. Sawit Mandiri Lestari and it is not within their control anymore
- SSMS appointed CORE-Daemeter to guide the sustainability policy implementation
- Further discussion is required on the action plan

   Jun-18: PT. SON put on hold sourcing from SSMS


   Aug-19: RSPO lifted the suspension on Serting Mill/Plantation

   | Greenpeace, Foresthints News | Suspended

   | Wall Street Journal, Monitoring |
|   | Felda Global Ventures (FGV) Holdings | HCV clearance in PT. Temila Agro Abadi (TAA) in West Kalimantan. TAA is subsidiary of FGV Holdings | (FISB), a joint venture refinery of FGV and IFFCO | Mar-19: Action plan and 1st progress report submitted and approved by the RSPO | Greenpeace, Mighty Earth
|---|---|---|---|---|
| 5. | TH Plantation Bhd | PT. Persada Kencana Prima (PKP) in North Kalimantan is alleged of deep peat (> 3m) clearance to make for oil palm development and it still continues. PKP is owned by TH Plantations Bhd. Recently forest clearing was also detected by Aidenvironment in TH Plantations concession in Pahang, Malaysia | Direct supplier to FGV IFFCO Oil Products (FIOP), a joint venture refinery of FGV and IFFCO | Oct-19: IFFCO was alerted about this case by customer and has since put on hold sourcing from TH Plantation Bhd | Mighty Earth Report 15, Investigation
| 6. | BEST Group | Allegation on deforestation in PT. Wanasawit Subur Lestari and peat clearance in PT. Karya Luhur Sejati, both in Central Kalimantan | Direct supplier to FGV IFFCO Trading France, a joint venture of FGV and IFFCO | Dec-19: Request for explanation and clarification from BEST Group on the allegation and to hold sourcing from the company if the deforestation and peat clearance confirms. To engage BEST group on agreed action plan as part of the re-entry protocol | Mighty Earth Report 19, Investigation
| 7. | Sungai Budi/Tunas Baru Lampung | Allegation on deforestation in PT. Samora Usaha Jaya, Lampung | Direct supplier to FGV IFFCO Trading France, a joint venture of FGV and IFFCO | Dec-19: Request for explanation and clarification from Tunas Baru Lampung on the allegation and to hold sourcing from the company if the deforestation and peat clearance confirms. To engage Tunas Baru Lampung on agreed action plan as part of the re-entry protocol | Mighty Earth Report 19, Investigation
<p>| 8. |   |   |   |   |   |</p>
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<thead>
<tr>
<th></th>
<th>Company</th>
<th>Allegation</th>
<th>Direct supplier</th>
<th>Details</th>
<th>Source</th>
<th>Status</th>
</tr>
</thead>
<tbody>
<tr>
<td>10.</td>
<td>Mulia Sawit Agro Lestari</td>
<td>Peat clearing in the concession in Central Kalimantan</td>
<td>Direct supplier to PT. Synergy Oil Nusantara (PT. SON)</td>
<td>Nov-18: PT.SON recorded a one-time purchase from PT. Mulia Sawit Agro Lestari but it recorded no more purchase since then</td>
<td>Chain Reaction Research (2018), Mighty Earth report 9,10,11,12</td>
<td>No purchase</td>
</tr>
<tr>
<td>11.</td>
<td>Indonusa</td>
<td>Deforestation in PT. Internusa Jaya Sejahtera in Merauke, Papua.</td>
<td>PT. Hamita Utama Karsa is direct supplier to PT. Synergy Oil Nusantara (PT. SON)</td>
<td>Oct-19: Following information on the link of ownership between Indonusa and PT. Hamita Utama Karsa (PT. HUK), IFFCO/PT. SON had a discussion with PT. HUK, however an agreed action plan has not yet reached over oil palm development in Papua. PT. SON decided to put on hold sourcing from PT. HUK while continue the engagement with the company on the case</td>
<td>Greenpeace (2018), Mighty Earth report 7,10,11,12</td>
<td>Suspended</td>
</tr>
</tbody>
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Notes: Grievances with the status of Monitoring and Investigation are allowed to enter into IFFCO Supply Chain. Suppliers have to show progress against the agreed action plan during the Monitoring status. Please refer to the IFFCO Issues Handling Procedure