

No	Group Company	Issues	Relationship	Action taken by IFFCO and Agreed Action Plan	Reported By	Status
1.	PT. Synergy Oil Nusantara (PT.SON)	Allegation on leakage risks in refinery of PT. SON (a JV between IFFCO, Lembaga Tabung Haji and Felda) that was associated with processing of palm oil from TH Plantations (THP) - subsidiary of Lembaga Tabung Haji, PT. Austindo Nusantara Jaya (ANJ) and PT. Sawit Sumbermas Sarana (SSMS) who were alleged of peat and forest clearing.	Subsidiary of IFFCO Group	Mar-18: IFFCO took over PT. SON from Lembaga Tabung Haji and Felda. IFFCO has since fully managed PT. SON by its own. Since 2016, PT.SON has stopped purchase from THP Jun-18: PT. SON put on hold sourcing from ANJ and SSMS	Chain Reaction Research (CRR), April 2018	Closed
2.	Austindo Nusantara Jaya Agri (ANJ)	Allegation of forest clearing by Austindo Nusantara Jaya Agri (ANJ), in Sorong, West Papua, Indonesia.	Direct supplier to PT. Synergy Oil Nusantara (PT.SON)	Dec-19: ANJ is formalizing the commitment to work on HCS recovery plan as part of the Sustainable Conservation Landscape Approach. Timeline for completion is Jan-20 Oct-19: ANJ officially published its strengthened sustainability policy that formally integrates NDPE (https://anj-group.com/en/sustainability) Jul-19 : Action plan as part of re-entry protocol has been agreed: <ul style="list-style-type: none"> - Ensure moratorium intact and new development to comply with HCV and HCS approach. ANJ has shared its internal memo on the moratorium - Formally integrate NDPE into its sustainability policy - Embrace sustainable landscape approach and commitment to conserve significant area of forest and to share the initial concept within 6 (six) months period - Continue to implement good agricultural practices and its excellence in oil palm development, including but not limited on waste management, biodiversity preservation, traceability, and inclusion of smallholders in all of its concessions 	Greenomics (July 2014), Chain Reaction Research (April 2018), Mighty Earth Report 3, 4,6,8 and 10	Monitoring

				<ul style="list-style-type: none"> - Communicate on the progress of the above action plan on regular basis <p>IFFCO decided to lift the suspension on ANJ and upgraded the status of the case into monitoring, which accommodates the re-entry of ANJ into IFFCO supply chain.</p> <p>May-19: Discussion with ANJ and encouraged by the commitment and measure to embrace forest conservation as part of its oil palm development plan in Papua:</p> <ul style="list-style-type: none"> - Moratorium on new clearing in Papua since Dec-18, despite the area being developed was just 10% of the total HGU - New development to comply with newly adopted RSPO P&C that integrates NDPE - RSPO closed ANJ case on 24 May-19 (https://rspo.org/files/IMU_Closure_letter_ANJs_Monitoring_20190524.pdf) - Develop landscape conservation plan of significant forest Ha - Provide economic benefit to community, address stunting and poverty in Papua <p>Jun-18: PT. SON put on hold sourcing from ANJ</p>		
3.	PT. Sawit Sumbermas Sarana (SSMS)	Allegation of forest clearing by PT. Sawit Mandiri Lestari and peat clearing by PT. Borneo Sawit Gemilang	Direct supplier to PT. Synergy Oil Nusantara (PT.SON)	<p>Jul-19: Discussion with SSMS and understood that:</p> <ul style="list-style-type: none"> - SSMS has published NDPE policy in Sep-2017 - SSMS has done verification on the allegation of the peat clearance and confirmed the area cleared was not peat (https://ssms.co.id/en/media/detail/update-on-plantation-development-by-bsg) - SSMS has sold PT. Sawit Mandiri Lestari and it is not within their control anymore - SSMS appointed CORE-Daemeter to guide the sustainability policy implementation - Further discussion is required on the action plan <p>Jun-18: PT. SON put on hold sourcing from SSMS</p>	Greenpeace, Foresthints News	Suspended
4.	Felda Global Ventures (FGV) Holdings	Report on human rights and labour violation issues at Seriting Mill, Malaysia	Direct supplier to Felda IFFCO Sdn. Bhd	<p>Aug-19: RSPO lifted the suspension on Seriting Mill/Plantation</p>	Wall Street Journal,	Monitoring

			(FISB), a joint venture refinery of FGV and IFFCO	Mar-19: Action plan and 1 st progress report submitted and approved by the RSPO	Greenpeace, Mighty Earth	
5.	Felda Global Ventures (FGV) Holdings	HCV clearance in PT. Temila Agro Abadi (TAA) in West Kalimantan. TAA is subsidiary of FGV Holdings	FGV is JV partner with IFFCO	Dec-19: Request for explanation from FGV on the status of the case, and if there is compensation/remediation plan in place	Mighty Earth Report 9	Investigation
6.	TH Plantation Bhd	PT. Persada Kencana Prima (PKP) in North Kalimantan is alleged of deep peat (> 3m) clearance to make for oil palm development and it still continues. PKP is owned by TH Plantations Bhd. Recently forest clearing was also detected by Aidenvironment in TH Plantations concession in Pahang, Malaysia	Direct supplier to FGV IFFCO Oil Products (FIOP), a joint venture refinery of FGV and IFFCO	Oct-19: IFFCO was alerted about this case by customer and has since put on hold sourcing from TH Plantation Bhd	Mighty Earth Report 15	Suspended
7.	BEST Group	Allegation on deforestation in PT. Wanasawit Subur Lestari and peat clearance in PT. Karya Luhur Sejati, both in Central Kalimantan	Direct supplier to FGV IFFCO Trading France, a joint venture of FGV and IFFCO	Dec-19: Request for explanation and clarification from BEST Group on the allegation and to hold sourcing from the company if the deforestation and peat clearance confirms. To engage BEST group on agreed action plan as part of the re-entry protocol	Mighty Earth Report 19	Investigation
8.	Sungai Budi/Tunas Baru Lampung	Allegation on deforestation in PT. Samora Usaha Jaya, Lampung	Direct supplier to FGV IFFCO Trading France, a joint venture of FGV and IFFCO	Dec-19: Request for explanation and clarification from Tunas Baru Lampung on the allegation and to hold sourcing from the company if the deforestation and peat clearance confirms. To engage Tunas Baru Lampung on agreed action plan as part of the re-entry protocol	Mighty Earth Report 19	Investigation

9.	Sime Darby	Allegation on deforestation	Direct supplier to FISB, a joint venture of FGV and IFFCO	Sep-19: Sime Darby has provided clarification that the forest clearance happened outside of their boundaries. The clarification is made available on their website: http://www.simedarbyplantation.com/media/press-releases/statement-response-rapid-response-palm-oil-report-19-mighty-earth .	Mighty Earth Report 19	Closed
10.	Mulia Sawit Agro Lestari	Allegation on peat clearing in the concession in Central Kalimantan	Direct supplier to PT. Synergy Oil Nusantara (PT. SON)	Nov-18: PT.SON recorded a one-time purchase from PT. Mulia Sawit Agro Lestari but it recorded no more purchase since then	Chain Reaction Research (2018), Mighty Earth report 9,10,11,12	No purchase
11.	Indonusa	Allegation on deforestation in PT. Internusa Jaya Sejahtera in Merauke, Papua.	PT. Hamita Utama Karsa is direct supplier to PT. Synergy Oil Nusantara (PT. SON)	Oct-19: Following information on the link of ownership between Indonusa and PT. Hamita Utama Karsa (PT. HUK), IFFCO/PT. SON had a discussion with PT. HUK, however an agreed action plan has not yet reached over oil palm development in Papua. PT. SON decided to put on hold sourcing from PT. HUK while continue the engagement with the company on the case	Greenpeace (2018), Mighty Earth report 7,10,11,12	Suspended

Notes: Grievances with the status of Monitoring and Investigation are allowed to enter into IFFCO Supply Chain. Suppliers have to show progress against the agreed action plan during the Monitoring status. Please refer to the IFFCO Issues Handling Procedure

IFFCO